

Limited Warranty

Coral Comfort / INTESORA LLC

Version September 9, 2026 | Sarasota, Florida

Coral Comfort stands behind the quality of Bevergarden products sold through Coral Comfort. This Limited Warranty applies to the original Customer and is subject to the exclusions, use requirements and claim procedures below.

1. Warranty Periods

Component	Residential Use	Commercial / Hospitality Use
316L stainless-steel structural construction, including welded joints	10 years	10 years
Powder-coated finish	5 years	3 years

Warranty periods begin on the original delivery date unless the applicable Quote expressly states otherwise. This Limited Warranty is non-transferable and applies only to the original Customer.

2. What the Warranty Covers

During the applicable warranty period, Coral Comfort will evaluate covered claims for defects in materials or workmanship affecting the warranted component under normal, intended use. Coverage for the 316L structural construction includes the welded joints. Powder-coating coverage applies to manufacturing or application defects in the coating, subject to the exclusions below.

3. Upholstery, Fabrics, Cushions, Electrical and Third-Party Components

Unless the Quote expressly states a Coral Comfort warranty period, upholstery fabrics, cushion materials, electrical components, lamps, hardware or other third-party components are covered only to the extent of any applicable manufacturer or supplier warranty that Coral Comfort is permitted to pass through to Customer. Normal fabric fading, weathering, compression and wear are not structural warranty claims.

4. Load Capacity and Intended Use

Unless otherwise specified in the Quote or product specifications, seating products in standard configuration are designed for a maximum user weight of 140 kg / 308 lbs per designated seating position under normal seated use. For multi-seat products, this maximum applies separately to each designated seating position; for example, a three-seat product permits up to 420 kg / 926 lbs of total user weight when occupied as intended. Loads must be reasonably and evenly distributed across the intended seating surfaces.

Standing on furniture, climbing, concentrated or point loading, or placing full body weight on armrests, backrests, edges or other non-seating components is improper use. Damage caused by exceeding the stated load, point loading or other improper use is excluded from warranty coverage. Higher load capacities may be available through specially engineered or reinforced constructions and must be specified before ordering.

5. Warranty Exclusions

- misuse, abuse, neglect, accident, impact or improper handling;
- use outside the Product's intended purpose or specified load capacity;
- standing, climbing, point loading or abnormal concentrated loads;
- improper installation, anchoring, suspension or structural support by Customer or third parties;
- unauthorized modification, welding, drilling, repair, refinishing or recoating;
- improper cleaning, abrasive materials, steel wool, aggressive chemicals, pool chemicals, fertilizers or other corrosive substances;
- failure to remove harmful contaminants or standing water where reasonable care would require it;
- ordinary wear, cosmetic aging, minor color change or other normal effects of outdoor exposure that do not constitute a coating or structural defect;

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- damage caused by hurricanes, flooding, fire, falling objects, extreme events or other external causes; and
 - damage arising from relocation, storage or transportation after completed Coral Comfort delivery unless performed by Coral Comfort or its contracted provider.

6. Coastal and Outdoor Exposure

316L stainless steel and premium powder coating are selected for demanding outdoor environments, including coastal applications. However, outdoor exposure can deposit salt, dirt, chemicals and other contaminants on surfaces. Reasonable cleaning and care remain necessary to preserve appearance and performance. Environmental contamination itself is not a manufacturing defect.

7. Warranty Claim Procedure

Customer should contact Coral Comfort promptly after discovering a potential warranty issue and provide the Order or Quote number, description of the condition, photographs and any other information reasonably requested. Coral Comfort may inspect the Product or arrange evaluation before determining coverage.

8. Remedy

For a covered claim, Coral Comfort will determine an appropriate remedy, which may include local repair where technically and aesthetically reasonable, replacement of a component, or replacement of the affected Product. Replacement may be with the same or a reasonably comparable current product if the original is unavailable. Coral Comfort may require return, disposal or proof of destruction of a replaced component or Product.

Warranty service does not automatically restart or extend the original warranty period except where required by law.

9. Original Finish

Warranty coverage applies to the original factory finish unless Coral Comfort expressly approves another treatment in writing. Third-party refinishing, recoating, welding or other alteration may void coverage for affected components.

10. Other Rights

This Limited Warranty gives Customer specific contractual rights. Customer may also have rights under applicable law that cannot be waived or limited. Any legally mandatory rights remain unaffected.