

Care & Maintenance

Coral Comfort / INTESORA LLC

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Bevergarden furniture is designed for long-term outdoor use and is crafted from premium materials selected for demanding environments. Regular, uncomplicated care will help preserve the appearance, finish, function and comfort of your furniture for many years.

1. Furniture Care

316L Stainless Steel & Powder-Coated Surfaces

Bevergarden furniture supplied by Coral Comfort for the U.S. market is constructed from premium stainless steel as specified for the individual Product, with 316L stainless steel used for the principal structural construction of the U.S. collection.

For routine cleaning:

- remove loose dirt, dust, leaves and debris regularly;
- clean surfaces with fresh water and a soft cloth or non-abrasive sponge;
- when necessary, use a mild pH-neutral soap diluted in water;
- rinse thoroughly with clean water after washing; and
- dry with a soft cloth where practical to reduce water spotting.

Do not use steel wool, wire brushes, abrasive pads, scouring powders or aggressive polishing compounds. Avoid strong acids, alkaline cleaners, solvents, chlorine-based cleaners, concentrated bleach or other aggressive chemicals unless specifically approved for the surface being cleaned.

Bird Droppings, Tree Sap & Other Contaminants

Outdoor furniture will naturally be exposed to bird droppings, tree sap, pollen, insects, food and beverage residue, sunscreen, body oils and other environmental contaminants. These substances should be removed as soon as reasonably practical.

Some natural or chemical contaminants can become more aggressive when exposed to heat and sunlight and, if allowed to remain for an extended period, may cause staining, discoloration, gloss variation or surface marking even on a high-quality powder-coated finish.

For dried deposits, first soften the material with fresh water. Remove it gently with a soft cloth or non-abrasive sponge and mild pH-neutral soap if necessary. Do not scrape dried deposits from the coating with metal tools, blades or abrasive materials. Prompt cleaning is especially helpful on white and other light-colored finishes, where residual staining or discoloration may be more visible.

An isolated contaminant or stain does not by itself indicate a defect in the powder coating.

Coastal & Poolside Environments

316L stainless steel and premium architectural powder coating are selected specifically for demanding outdoor environments, including coastal applications. Nevertheless, stainless steel and powder coating are not maintenance-free.

Salt carried by ocean air can accumulate on exposed surfaces. Pool areas can similarly expose furniture to chlorinated water, sunscreen, cleaning products and other chemical residues. Furniture located near the ocean, saltwater, swimming pools or other chemically demanding environments should therefore be rinsed periodically with fresh water. Furniture directly exposed to salt spray may require more frequent rinsing than furniture in a protected location.

Do not allow heavy salt deposits, concentrated pool chemicals, fertilizers or other potentially corrosive substances to remain on the furniture for extended periods.

Powder-Coated Finishes

Powder coating provides a durable decorative and protective finish but should be cared for in the same manner as any premium architectural coating.

- abrasive cleaning products;
- sharp or metal objects that may scratch the finish;
- pressure washing at close range;
- aggressive solvents or chemical cleaners;
- dragging objects across coated surfaces; and
- unauthorized polishing, sanding or refinishing.

Small chips or significant scratches should be addressed promptly, particularly in coastal environments. Contact Coral Comfort for guidance before attempting a repair. Third-party sanding, grinding, welding, refinishing or recoating may affect warranty coverage for the affected area.

Moving Furniture

Lift furniture whenever reasonably practical rather than dragging it across stone, concrete, tile, decking or other hard surfaces. Dragging can damage furniture feet, protective glides, coated surfaces or the flooring beneath the furniture. Large or heavy pieces should be moved by an appropriate number of people. Do not lift furniture by cushions, movable accessories, decorative elements or components that are not designed to carry the weight of the Product.

Moving Parts, Hardware & Glides

Periodically inspect visible fasteners, adjustable components, hinges, wheels, glides and other moving parts. Remove sand, dirt or debris that may interfere with normal movement. Do not apply oils, lubricants, rust removers or chemical products unless recommended by Coral Comfort or the applicable manufacturer. If a structural or moving component becomes loose, damaged or unusually difficult to operate, discontinue use until the condition has been evaluated.

Standing Water & Drainage

Furniture should be positioned so that water can drain naturally. Do not intentionally block or modify drainage openings. Following heavy rain, allow water to drain and air to circulate around furniture and cushions. Furniture is not intended to remain partially submerged or continuously exposed to standing water.

Seasonal Care

Bevergarden furniture is designed for outdoor use and normally does not require indoor storage. During prolonged periods of non-use:

- clean the furniture before covering or storing it;
- make sure furniture and cushions are dry;
- provide adequate air circulation;
- do not tightly wrap furniture in non-breathable plastic; and
- avoid covers that trap condensation or standing water against furniture surfaces.

If furniture covers are used, breathable outdoor covers are recommended.

Severe Weather

Loose cushions and lightweight accessories should be removed or appropriately secured during hurricanes, tropical storms, severe weather or unusually high winds. Outdoor furniture should not be assumed to be permanently secured to a building or site unless the particular Product has been specifically designed and installed for that purpose. Swings, suspended furniture and specially anchored Products may have additional inspection, anchoring and maintenance requirements. Follow the

Product-specific instructions supplied with those Products.

2. Upholstery & Cushion Care

Premium outdoor upholstery is designed for exterior use, but regular care significantly extends its appearance and service life.

Routine Care

- brush or vacuum loose dirt, leaves, pollen and sand before they become embedded;
- clean spills promptly;
- use lukewarm water and a mild cleaning product suitable for the specific outdoor fabric;
- blot spills rather than aggressively rubbing them;
- rinse when required by the fabric manufacturer's instructions; and
- allow cushions to air-dry completely.

Always follow the cleaning instructions for the particular fabric supplied with the furniture.

After Rain

Outdoor fabrics may be water-resistant, water-repellent or quick-drying, but they are not necessarily waterproof. Following heavy rain:

- allow cushions to drain;
- position cushions so that air can circulate around them;
- avoid leaving saturated cushions flat where water cannot escape;
- do not place wet cushions into storage boxes; and
- do not cover wet cushions with non-breathable covers.

Persistent trapped moisture can encourage mildew, staining or odor even where the fabric itself has strong mildew resistance.

Spills & Stains

Treat spills as soon as reasonably practical. Outdoor fabrics differ substantially in fiber composition, finish and cleaning requirements. A cleaning treatment appropriate for one fabric may not be appropriate for another. Before using a stain remover or cleaning chemical, follow the applicable fabric manufacturer's recommendations and test the product on an inconspicuous area where recommended.

Sunscreen, Body Oils & Cosmetics

Sunscreens, tanning products, body oils, lotions, cosmetics and similar substances can leave residues on outdoor fabrics and may contribute to staining or discoloration. Remove such contamination promptly in accordance with the fabric manufacturer's cleaning instructions.

Mold & Mildew

Premium outdoor fabrics are generally engineered to resist moisture and mildew, but mildew can grow on dirt, food residue, organic material or other contamination present on the fabric. Regular cleaning and thorough drying are therefore important. If mildew occurs, follow the cleaning instructions of the specific fabric manufacturer. Do not use bleach or aggressive mildew treatments unless expressly permitted for that fabric.

When cleaning removable cushion covers, prevent cleaning chemicals from contacting adjacent powder-coated or stainless-steel surfaces unless the cleaning product is also suitable for those surfaces.

Cushion Inserts

Allow cushion inserts to drain and dry thoroughly after saturation. Do not store wet or damp cushions in enclosed containers. Do not machine wash, machine dry or dry-clean cushion inserts unless specifically permitted by the applicable care instructions.

Removable Covers

A removable cushion cover is not automatically machine washable. Follow the laundering instructions applicable to the specific fabric and cushion construction. Improper washing, excessive temperature, aggressive detergents or machine drying can cause shrinkage, distortion, seam damage or changes in appearance.

Client-Selected or Client-Supplied Fabrics

Where a Customer, designer, architect, dealer or other third party selects or supplies an upholstery fabric, the care requirements and performance characteristics of that fabric are governed by the specifications of the respective fabric manufacturer. Before approval, consideration should be given to:

- outdoor suitability;
- UV resistance and colorfastness;
- water and mildew resistance;
- cleaning methods;
- chemical and chlorine resistance where relevant; and
- suitability for the intended environment.

Coral Comfort cannot represent that every customer-selected fabric will perform identically in sunlight, moisture, salt air, pool environments or other outdoor conditions.

Storage

For prolonged periods of non-use, cushions may be stored in a clean, dry and ventilated environment. Make certain cushions are dry before storage. Do not store damp cushions in sealed plastic bags or non-ventilated containers.

Normal Outdoor Aging

Outdoor furniture and textiles naturally change with exposure and use. Minor variations in color, texture, gloss, fabric character or surface appearance that develop through normal outdoor aging are not necessarily indications of a product defect. Regular cleaning and reasonable preventive care will help preserve the original appearance for as long as possible.

3. General Care Principle

Bevergarden furniture is intended to be enjoyed outdoors rather than treated as a delicate indoor object. The purpose of these recommendations is not to require constant maintenance. Normal periodic cleaning, prompt removal of significant contamination and reasonable care appropriate to the environment are generally sufficient.

Product-specific instructions and the care instructions of the applicable fabric or component manufacturer take precedence where they provide more specific guidance. If you are uncertain whether a particular cleaner, chemical, repair or maintenance procedure is suitable, contact Coral Comfort before proceeding.